

# Job Description

## Job Title: Service Technician

Business Unit: **Energy  
Rental Solutions**

Reports To: **Ops**

**Manager/Shop Foreman**

Job Description Revision

Date: **2/05/2020**

Department: **Operations**

Salary Grade:

Physical Exam Type:

**Operations**

FLSA Classification: **Non-  
Exempt**

Location: **Open**

- **Job Summary:** The Service Technician (ST) will work closely with the operations team to ensure maximum uptime of ERS assets. These assets include diesel or natural gas power generators, compressors and/or temperature control units.

## Duties and Responsibilities:

- Maintenance and troubleshooting of equipment in the field
- Customer familiarization and training on operation of equipment
- Excellent customer service
- Safety first mindset
- Attention to detail and committed to providing quality results
- Ability to lift heavy objects
- Excellent interpersonal skills
- Must be available for on-call schedule

## Education and Experience

- 3 plus years of commercial/industrial experience including, but not limited to, mechanical/electrical troubleshooting, maintenance and repair of diesel or natural gas power generators
- Electrical distribution experience with 3 phase up to 480v
- Rental industry experience a plus
- High school diploma/GED or equivalent years of work experience

## Travel

- Position may require travel including overnight stays